



Ideal for retail, healthcare, hospitality and government organizations, the ServPoint PRO12A4 simplifies application development and deployment.

ServPoint™ PRO12A4

The ServPoint PRO12A4 self-service kiosk from Source Technologies is a feature-rich, space-saving device for multiple self-service applications in retail, government, healthcare, financial and other industries. Employees can also interact with the device for jobbing, item location, and other mission-critical information.

Retail	Gift Registry, Loyalty Account Management, Product Information, Queue Management, e-coupons
Government	Queue Management, Benefit Application and Status, Client Education
Healthcare	Coverage Verification, Scheduling, Patient Check-In
Financial	Queue Management, Credit Application, Product Information, Cross-sell/Up-sell
Other	Menu Ordering, Nutritional Value Displays, Digital Signage

A powerful computer supports multiple applications and vivid graphics that complement the sleek profile and modern design of the ServPoint PRO12A4. The screen offers bright colors and reliable touchscreen interaction providing users with the interaction experience they desire.

The ServPoint PRO12A4 features a modular design that supports a variety of integrated options and peripherals ensuring that the self-service infrastructure can evolve when necessary. Return on investment (ROI) is achieved by engaging customers/clients/patients, improving loyalty and making employees more productive with self-service devices that deliver on the demands of today's requirements... and tomorrow's.

Features:

- **Modular design supporting a wide variety of integrated options and peripherals**—Deploy the configuration required to support today's application knowing that the device can evolve to support tomorrow's needs as well. Integrated peripheral options include a barcode scanner, imager, magnetic stripe card reader, PIN pad, and a wireless antenna. Supported external peripheral options include printers, Bluetooth, cameras, and virtually any other USB device.
- **Die-cast magnesium enclosure assures robustness**—More robust than plastic, more lightweight than aluminum, the sleek look creates the ideal combination of durability with a modern design ethos.
- **12.1" resistive touchscreen display showcases vivid graphics and clear communication**—Engage customers/clients/patients with digital signage, bright colors, and a reliable touchscreen to enhance customer loyalty and streamline employee communications.
- **Wired or wireless connectivity keeps the store infrastructure in constant communication**—Flexible configuration supporting wired or wireless (802.11b/g) communications as well as offering wireless supplicants and Power over Ethernet (PoE)+.

Standard Features

Physical Characteristics		Performance Characteristics	
Mounting:	VESA 75/100 mm	CPU / Processing Speed:	AMD Geode / 500 MHz
Display Size:	12.1" diagonal	Chipset:	CS5536
Display Resolution:	SVGA (800x600)	Operating System:	WEPOS
Touchscreen:	Resistive	Browser:	Multiple
Power:	PoE+ 802.3at	Images:	Multiple file types, moving and still
Interfaces:	(2) USB, (1) Ethernet	Flash:	2GB
Audio:	Speakers, Headphone Jack, Mic	RAM:	512MB
User Environment		Regulatory	
Operating Temperature:	5° C to 40° C	Electrical Safety:	Certified to UL60950-1 CSA C.22 No. 60950-1
Storage Temperature:	-20° C to 60° C	Laser Safety:	IEC Class 1, Class 2
Humidity:	<=20% to 80%	EMI/RFI:	FCC Part 15 Class A, ICES-003 Class A
Software Applications			
Available Applications:	Kiosk Client, Kiosk Device Tester, Device Manager, Keyboard Wedge .NET 2.0, ASP 1.1		
Development Tools:	ServPoint PRO provides full support for development with the Microsoft Visual Studio family of development tools (2003, 2005, & 2008) using ASP.NET 1.1, 2.0 & 3.5		

Optional Features

Physical Characteristics		Performance Characteristics	
Display Resolution:	XGA (1024x768)	CPU / Processing Speed:	Intel Atom N270 / 1.6GHz
Power:	12V DC / 100-240V AC	Chipset:	Intel 945 GSE + ICH7-M
		Operating System:	POSReady ¹
		Flash Memory:	Up to 16GB
		RAM:	Up to 1GB or 2GB ¹
Integrated Options		Communications	
Linear Barcode Scanner:	Yes ²	Wireless:	802.11b/g
2-D Imager:	Yes ²	Wireless Supplicant:	EAP Fast / LEAP
Magnetic Stripe Reader:	3-track ³		
PIN Pad:	ISO7811 and AAMVA ³		

Dimensions

Configuration	Height (inches/cm)	Width (inches/cm)	Depth (inches/cm)	Weight (lbs/kg)
Device Only:	11.3 / 28.69	13.1 / 33.2	2.99 / 7.6	7.97 / 3.61
Device + Scanner/Imager:	11.55 / 29.34	13.1 / 33.2	2.99 / 7.6	8.41 / 3.81
Device + MSR	11.3 / 28.69	14.38 / 36.55	2.99 / 7.6	8.72 / 3.95
Device + PIN Pad	11.3 / 28.69	16.58 / 42.12	2.99 / 7.6	9.12 / 4.14
Device + Wireless	11.88 / 30.19	13.1 / 33.2	2.99 / 7.6	8.41 / 3.81

¹Requires Atom CPU

²Kiosk supports either device at a time

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